International Journal of General Engineering and Technology (IJGET) ISSN (P): 2278–9928; ISSN (E): 2278–9936

Vol. 10, Issue 1, Jan – Jun 2021; 223–236

© IASET

International Academy of Science,
Engineering and Technology
Connecting Researchers; Nurturing Innovations

THE ROLE OF DATA ANALYTICS IN STRATEGIC HR DECISION-MAKING

Priyank Mohan¹, Nishit Agarwal², Shanmukha Eeti³, Om Goel⁴, Prof.(Dr.) Arpit Jain⁵ & Prof.(Dr) Punit Goel⁶

¹Scholar, Seattle University, Dwarka, New Delhi 110077, India

²Scholar, Northeastern University, Jersey City, NJ – 07307

³Scholar, Visvesvaraya Technological University, Whitefield, Bangalore -560066, India

⁴Independent Researcher, Abes Engineering College Ghaziabad, India ⁵KL University, Vijaywada, Andhra Pradesh, India

⁶Research Supervisor, Maharaja Agrasen Himalayan Garhwal University, Uttarakhand, India

ABSTRACT

In the modern organizational landscape, data analytics plays a pivotal role in transforming Human Resources (HR) from a traditional administrative function into a strategic partner that drives business performance and innovation. This paper explores the significant impact of data analytics on strategic HR decision-making, emphasizing how organizations can leverage data to enhance talent management, employee engagement, and workforce planning. By harnessing various analytical tools and methodologies, HR professionals can derive actionable insights from vast amounts of employee data, enabling them to make informed decisions that align with organizational goals.

The paper begins by discussing the evolution of HR analytics and its transition from basic reporting to predictive and prescriptive analytics, which allows for more proactive decision-making. It highlights the importance of key performance indicators (KPIs) in measuring employee performance and satisfaction, as well as the utilization of advanced data techniques such as machine learning and artificial intelligence to predict future workforce trends. Case studies from leading organizations illustrate how effective data utilization leads to improved recruitment processes, enhanced retention strategies, and optimized employee performance.

Furthermore, the research delves into the ethical considerations of data analytics in HR, addressing concerns related to employee privacy and data security. It emphasizes the need for transparent data policies and responsible analytics practices to foster trust among employees while utilizing their data for decision-making. The paper also discusses the challenges organizations face in integrating analytics into HR functions, such as the lack of skilled personnel, resistance to change, and the need for a robust technological infrastructure.

The conclusion presents a forward-looking perspective on the future of HR analytics, advocating for a culture of data-driven decision-making within HR departments. As organizations increasingly recognize the value of data in informing strategic decisions, HR professionals must evolve their skill sets to include data literacy and analytical thinking. This transition will empower HR to contribute meaningfully to organizational strategy and enhance overall business outcomes. The findings of this paper underscore the necessity for HR leaders to embrace data analytics as an essential tool for navigating the complexities of the modern workforce and driving strategic initiatives.

KEYWORDS: Data Analytics, Human Resources, Strategic Decision-Making, Talent Management, Employee Engagement, Predictive Analytics, Workforce Planning, Ethical Considerations.

www.iaset.us editor@iaset.us

Article History

Received: 14 Apr 2021 | Revised: 19 Apr 2021 | Accepted: 25 Apr 2021